

CTL's certified Chromebook Care Course is a career and technical education-focused program for students in grades 8-12 that establishes a skilled, student-led Chromebook support team.

Students learn essential hands-on Chromebook hardware repairs and vital professional skills, including customer service, help desk ticketing, and protecting student data privacy. This program helps schools reduce IT workload and repair costs while providing students with tangible experience and a portfolio for future career pathways.

## Why this course?



Hands-on CTE is growing in demand



Student tech education promotes career exploration



Chromebook self-repair saves district time, cost, and resources



Easy to start, easy to implement



Turnkey, flexible curriculum



Created by the OEM device experts at CTL



## This Course Can Change Lives

## As a benefit to CTL customers, this program is offered FREE of charge.

Requirements simply include:

- CTL hardware customer
- Ownership of at least 50 CTL Chromebooks
- Have technical staff who can be authorized by CTL to provide this course
- Can provide space, tools, and parts for Chromebook repair



Program details	Advisor	Student
Program kit outline	<ul> <li>Program design best practices</li> <li>Program authorization instructions</li> <li>How to start / run the program</li> <li>Suggested quizzes, activities, projects</li> <li>Parent / community communications templates</li> </ul>	<ul> <li>Information in digestible written segments and video tutorials, developed for grades 8-12</li> <li>Guides students from foundational concepts through basic diagnostics and repairs</li> <li>Includes suggested assessments and projects throughout</li> <li>Digital badges and certs for achievement</li> <li>Stickers and t-shirts for pride and motivation</li> </ul>
Course modules at-a-glance	<ul> <li>Program preparedness</li> <li>Program start-up</li> <li>Program runtime</li> <li>Program completion</li> </ul>	<ul> <li>Course overview and expectations</li> <li>Professionalism and workplace skills</li> <li>Terminology and fundamentals</li> <li>Foundational safety and tools</li> <li>Troubleshooting and problem diagnosis</li> <li>Ticketing systems and technical documentation</li> <li>Parts management</li> <li>Data security and privacy considerations</li> <li>Common Chromebook repairs</li> <li>Career pathways in IT and tech repair</li> <li>Capstone project video of breakdown and repair</li> </ul>
Achievement badges	Ctl- AUTHORIZED PROFESSIONAL Chrometoot Repair	Two levels  ctl student technician Chromebook Regain Technician Chromebook Regain Technician Chromebook Regain Technician
Certificate	Advisor Certificate  [recipient.name]  **March Control	Certificate of Completion  [recipient.name]  C1. Controlled State of The Contr

## **Get Started Today**

Talk to your account manager for qualifications and to begin your program.







